

experts in laboratory software

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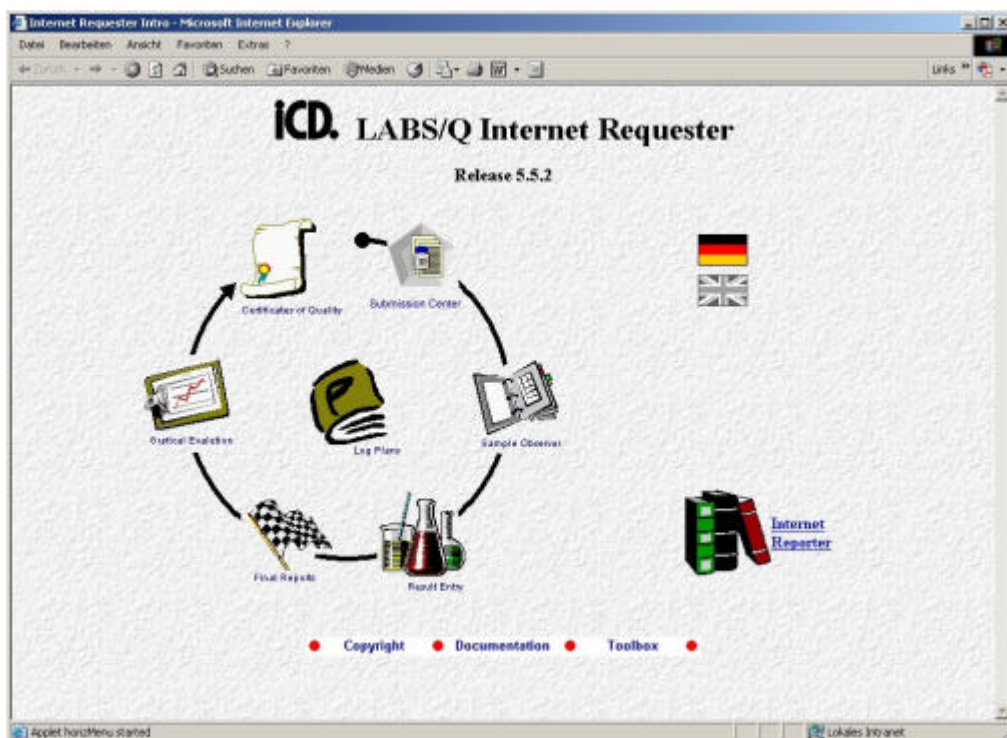
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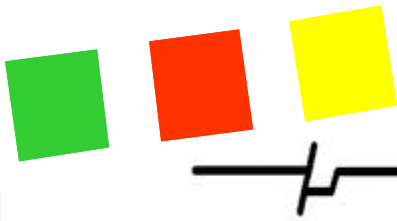
Internet Requester

What is the LABS/Q® Internet Requester?

The Internet Requester is an optionally available add-on to the laboratory information and management system LABS/Q® of the company iCD. GmbH. The Internet Requester can be applied in your intranet as well as via internet. It covers most of the common business requirements between the internal partners (e.g. buying, marketing, business units, quality assurance, laboratories, production) and external partners (e.g. suppliers, customers, external laboratories).

The Internet Requester offers optimal possibilities for the sporadic LABS/Q® user since it acts as a MIS (management information system) and makes available all required information. The Internet Requester is easy to use and merely requires a Java supporting browser (client).





You just need an updated browser on the client computer (e.g. Explorer or Netscape Navigator) and the user must possess the required privileges in the LABS/Q[®] user profile.

The Internet Requester allows a world-wide allocation of the ABS/Q[®] facilities. Of course, state-of-the-art concepts for access control and data protection against unauthorised access ensure a maximum of security.

Some selected areas of application are listed below. With each release the functional range of the Internet Requester will increase.

Up to now the following modules are covered by the Internet Requester:

Certificates/Goods issues

Did you ever ask yourself, why a certificate always must be added to a delivery or at least has to be sent in parallel to the customer? Frequently, the delivery will be retarded through this, and additional print and mail costs arise. Last but not least, in many cases the certificate will disappear in the customers clipboard or it has to be collected again using a different data processing system.

The Internet Requester allows your customer to download the quality certificate directly via internet. Additionally the customer can recall the required data in various file formats and thus he will be able to process this data directly in his own computer system.

Central specification

All kinds of specifications, e.g. sales specification, customer specific quality agreements as well as specification agreements with suppliers can be recalled via the Internet Requester.

All those of your customers and suppliers to whom you grant access can retrieve the status quo on the quality agreements at any time they like. So, time-consuming investigations are no longer necessary.

Request Center

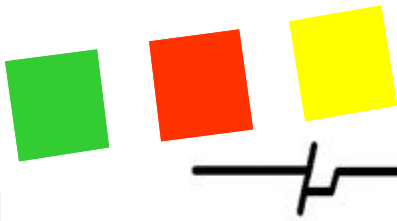
The Internet Requester offers an easy way to create submissions on basis of available log plans without need of special LABS/Q[®] knowledge or training courses. The straightforward user prompt protects the user almost completely against faulty operations during sample registration.

- a) **Your customers themselves can directly open the requested submissions with all required information in your LABS/Q[®] system. Betimes they will get information on planed inspection efforts and thus save time for the sample registration.**
- b) By applying reports/queries the user can call back information from the LABS/Q[®] at any time. On this, the complete collection of LABS/Q[®] reports is available. Thus, no special reports will be necessary.

Collecting results

With LABS/Q[®] version 3.1.5 and up even measurement results can be entered via the Internet Requester.

This allows direct result entry into LABS/Q[®] by the client or during mobile data processing without any loss of time. Double result entry or transfer of foreign analysis reports will be no longer necessary.



Individual evaluations

Via the integrated report tool you can create and print out individual reports. Available are among others HTML reports with graphics and XML export formats. Report examples for cost balances and workload/capacity calculations, quality status reports and others are included in delivery.

Circumstantial transfer to other evaluation tools is no longer necessary. Direct evaluation according to individual needs of the customers/suppliers can be done quickly and easily.

Last Monitor

The Internet Requester integrates a last monitor: it shows an overview to all applied but not yet completed samples in LABS/Q® and their distribution over the different laboratories. A corresponding overview is available according to all applied testing methods.

The graphic representation of the workload distribution helps to find capacity overloads of laboratories or non-efficient loads.

General preferences of the Internet Requester

- ◆ Completely developed in Java, runs on all modern platforms
- ◆ Fully multi-thread supporting kernel for high-performance processing of parallel tasks
- ◆ Zero-administration client: easy servicing, simple updating
- ◆ Secure: encoded transmission of user id and password (from V5.8.0 up)
- ◆ Support of LABS/Q® user profiles
- ◆ All modules can be applied independently from each other
- ◆ Comprehensive HTML based documentation
- ◆ Easy integration of user-defined queries, evaluations and reports, including a tool for the development of individual reports.
- ◆ International, upgradeable, configurable, scaleable
- ◆ Result logging, graphical kernel monitor, test utility ...
- ◆ Multilingual user interface (German, English)